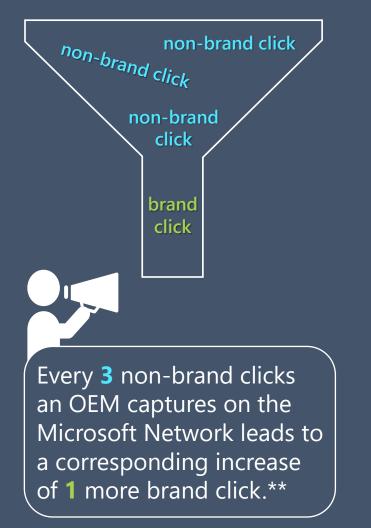


UNDERSTANDING THE VALUE OF NON-BRAND KEYWORDS IN PAID SEARCH

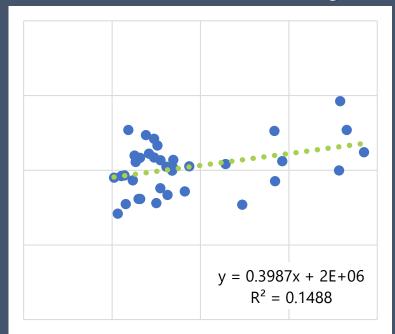
There is a 98% statistically significant positive linear relationship between non-brand paid clicks and brand paid clicks for OEMs.



The paid search journey sees users move from non-brand research to brand selection.

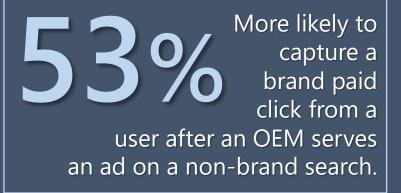


OEM Non-Brand Clicks & Brand Clicks Regression



P-value = 0.02015

96% statistically significant relationship between non-brand impressions & brand clicks.



**Not a guarantee of clicks. An observation of a positive linear relationship.

Source: Microsoft Internal Data Jan 2018 - Dec 2020. Based off aggregated performance of 7 OEM advertisers, cross-tiers.

Microsoft Automotive Case Study

UNDERSTANDING THE VALUE OF BRANDED KEYWORDS IN PAID SEARCH

Brands earn 2.1x more clicks with paid, versus relying on organic alone.

- Q

When a shopper searches for your brand and your ad is not present on the SERP,

59% of clicks are **not** picked up

of clicks are **not** picked up by your organic pages.

When not in the auction for your brand...



15% of users search for an OEM competitor in their next query.

20% of users click on a competitor in their next action.

Click Share in Advertiser's Brand Auctions Adv. did NOT serve an ad Adv. served an ad 78% 41% 30% 21% 8% ^{8%} 2% 6% 5% 0% Paid Organic Paid Organic Organic Advertiser Competitor Competitor Other Advertiser

When you rely on organic alone:



- Paid competitors win 21% of your clicks.
- You only win 41% of branded clicks.

With paid ads, you win **86%** of total clicks, **2.1x** more than when depending only on organic SERP listings.

An always-on retention strategy for your brand effects:



87% total Bing click share.

45% lift in clicks in the *next* auction.

10% lift in overall clicks to your sites.

-33% drop in clicks to competitors.



UNDERSTANDING THE RELATIONSHIP BETWEEN PAID SEARCH & SALES

There is a 99% statistically significant positive linear relationship between branded paid search clicks and vehicle sales.



The consumer journey is multifaceted and paid search clicks are an integral factor.

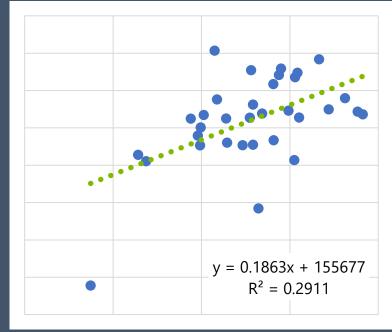
29%

of the increase in vehicles sold can be explained by the increase in branded paid search clicks.



Every **6** paid brand clicks an OEM captures on the Microsoft Network leads to a corresponding increase of **1** more vehicle sold.**

OEM Brand Clicks & Vehicle Sales Regression



P-value = 0.00119

OEM Brand Clicks & Vehicle Sales



**Not a guarantee of sales. An observation of a positive linear relationship.

Source: Microsoft Internal Data Jan 2018 - Sep 2020. Based off aggregated performance of 5 OEM advertisers, cross-tiers.